

#### 2020 Bereavement Webinar Series

# Managing Bereavement in the Workplace



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#### **Psychological Response - Phases**

**Preparation** Phase Anticipatory anxiety

**Active Phase** 

Heroics + surge | Disillusionment to solution and exhaustion

Recovery phase Long term psychological impact

British Psychological Society – The Psychological Needs of staff as a result of the Coronavirus pandemic (2020)

## **Anticipatory Grief**

- Worries about anyone considered frail or who has underlying conditions may have been magnified
- Fear for the future may result in anticipatory grief
- People experience the same feelings following a death before it happens.

#### **Multiple Losses**

Repeated exposure to death and loss.

 Has a cumulative effect, especially if limited time to process experience, managing stress and emotions following a loss.

#### Can result in:

- Increased risk of exhaustion and burnout
- Compassion fatigue
- Low morale

#### **Moral Injury**

The psychological distress resulting from actions, or lack of them, which violate one's moral or ethical code.

- Acts of perpetration
- Action of omission
- Experience of betrayal from leaders or trusted others

It is not limited by context or profession.
It can result in feelings of shame, guilt, anger, & disgust.

It can contribute to development of MH problems e.g. depression, anxiety and PTSD.

### **Risk factors for Moral Injury**

- Loss of life to a vulnerable person
- Leaders perceived to be unsupportive of staff/not taking responsibility for events/not acknowledging the magnitude of what has occurred.
- Staff are unprepared for the emotional consequences of decision making
- If the incident occurs concurrently with exposure to other traumatic events e.g. personal bereavement
- Lack of social support

This resource may be made available, in full or summary form, in alternative formats and community languages.

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